

Touchstone[®] DOCSIS[®] 3.0 ARRIS **Upgradeable 32x8 Telephony Modem** TM3202



PRODUCT OVERVIEW:

The Touchstone® DOCSIS® 3.0 32x8 Embedded Multimedia Terminal Adaptor (E-MTA) TM3202 delivers two lines of primary line Voice over IP (VoIP), up to 1 Gigabit per second high speed data access, and multiple battery pack options to support telephony service during power outages. Designed as a customizable solution for advanced users, the TM3202 enables both home and small businesses the speed and performance achievable with 16x4, 24x8, or 32x8 bonded channels, along with industryleading ARRIS voice and battery back-up features. With the TM3202, cable operators can maintain competitive position against VDSL and fiber to the home services by offering subscriber data services as high as 1 Gbps.





GENERAL SPECIFICATIONS

SERVERS PLCINCATIONS			
Physical			
Operating Temperature °F (°C)	32 to 104 (0 to 40)		
Operating Relative Humidity (Min-Max)	5-95% (non-condensing)		
Storage Temperature °F (°C)	-40 to 158 (-40 to 70)		
Dimensions (H x W x D) in. (cm) (excluding F-connector)	TM3202A: 7.1x1.8x7.1 (18.1x4.6x18.0) TM3202G: 9.1x2.2x7.0 (23.1x5.5x17.9) TM3202G w/ 8-cell: 9.7x2.2x7.0 (24.7x5.5x17.9)		
Unit Weight in Ibs (kg)	TM3202A: 1.11 (0.50) TM3202G: 1.39 (0.63) – not including battery		
Battery Pack Weights in lbs (kg)	 4-Hr Pack: Li-ion 2.2 AH Capacity, 0.25 (0.11) 8-Hr Pack: Li-ion 4.4 AH Capacity, 0.50 (0.22) 12-Hr Pack: Li-ion 6.6 AH Capacity, 0.75 (0.33) 16-Hr Pack: Li-ion 8.8 AH Capacity, 1.0 (0.44) 		
Battery Storage Temperature °F (°C)	-4 to 140 (-20 to 60) Storage above 77°F (25°C) reduces battery life		
Battery Telemetry (TM3202G only)	AC Fail, Battery Low, Battery Missing, Replace Battery		
Diagnostic LEDs	Power, US/DS, Online, Tel1, Tel2, Battery (TM3202G only)		
Interfaces			
RF Interface	External 75 ohm 'F' type connector		
Data Interface	10/100/1000 Base-T Ethernet RJ-45		
Telephony Interface	Two (2) RJ-11 jacks		
Battery Interface	Custom male connector, rectangular, 2mm		
Input Voltage (nominal)	115 VAC, 60 Hz		
Telephony			
Supervisory Voltage	48 VDC nominal		
Maximum Loop Length to CPE	1500 ft (457M) of 26 AWG (0.4 mm) wire		
Ringing Load Capacity	10 REN total; 5 per line		
Provisionable High Loop Current Mode	Yes (40mA constant current source)		
Telcordia™ GR 1089 Tested	Yes		
Programmable Country Interface	Yes (support for multiple country templates)		
RF Downstream			
Frequency Range (MHz)	108-1002 (edge-to-edge)		
Bonded Channels	Up to 32		
Tuner Configuration	Full capture tuning range		
Modulation (QAM)	64 or 256		
Data Rate (Mbps, Theoretical)	Up to 1000 (limited by GigE interface)		
RF Input Sensitivity Level (dBmV)	-15 to +15		
Carrier Bandwidth	6 MHz		
MoCA [®] Immunity Filter	Yes		
RF Upstream			
Frequency Range (MHz)	5-42 (A/NA, G/NA) or 5-85 (A/NA-85 versions)		
Bonded Channels	Up to 8		
Modulation	QPSK, 8QAM, 16QAM, 32QAM, 64QAM, 128QAM (S-CDMA only)		
Modulation Bandwidth (KHz)	TDMA: 200, 400, 800, 1600, 3200, 6400 S-CDMA: 1600, 3200, 6400		
Data Rate (Mbps, Theoretical)	up to 240 Max raw DOCSIS rate; actual throughput is less due to overhead, configuration, and RF condition		

GENERAL SPECIFICATIONS

RF Upstream (continued)			
RF Output Level (dBmV – one	channel)	+17-5 S-CDMA: +17 Note1: A-TDM transm transm power levels below Note2: S-CDM	1 (QPSK); +17-58 (8QAM, 16QAM); i7 (32QAM, 64QAM) to +56 (all modulations) <i>IA max output reduced 3dB when</i> <i>initing 2 channels</i> (6dB when <i>initing 3+ channels</i>). Extended US compensates at higher bonding to ensure max output does not drop +54dBmV. IA max output reduced 3dB when <i>initing 2 or more channels</i> .
Automatic Level Adjust		Yes	•
Frequency Stability (KHz)		±5	
Output Impedance (Ohms)		75	
Standards			
DOCSIS 3.0 Certified	UL [®] 60950 / CB		RoHS / WEEE
PacketCable 1.0, 1.5, 2.0 Compliant	FCC Part 15 Class B / ICES-003		G.711, 64 kbps, μ-law and A-law encoded speech
IEEE 802.3, 802.3ab	Telcordia™ GR-1089 Lightning/Surge		Enhanced codecs: G.722, G.726, G.728, G.729E
RFC3261 Legacy SIP	Telcordia™ GR-63 NEBS		T.38 Fax Relay
ITU-T K.21			

ORDERING INFORMATION		
Part #	Description	
1000032	TM3202A/NA, DOCSIS 3.0 E-MTA, Ships in 32x8 Configuration, 2-Lines VoIP, Not Battery Capable, 115VAC 60Hz, NA Power Cord, 1x GigE, No USB, RoHS, Quick Start Guide, and Ethernet cable.	
1000110	TM3202A/NA-85, DOCSIS 3.0 E-MTA, Ships in 32x8 Configuration, 5-85 MHz Upstream, 2-Lines VoIP, Not Battery Capable, 115VAC 60Hz, NA Power Cord, 1x GigE, No USB, RoHS, Quick Start Guide, and Ethernet cable.	
1000035	TM3202G/NA-0, DOCSIS 3.0 E-MTA, Ships in 32x8 Configuration, 2-Lines VoIP, Battery Capable (no battery included), 115VAC 60HZ, NA Power Cord, 1x GigE, No USB, RoHS, Quick Start Guide, and Ethernet cable.	
1000036	TM3202G/NA-8, DOCSIS 3.0 E-MTA, Ships in 32x8 Configuration, 2-Lines VoIP, Battery Capable (ships w/ one 4-cell Li-lon pack for up to 8 hours of standby power), 115VAC 60HZ, NA Power Cord, 1x GigE, No USB, RoHS, Quick Start Guide, and Ethernet cable.	
1000037	TM3202G/NA-16, DOCSIS 3.0 E-MTA, Ships in 32x8 Configuration, 2-Lines VoIP, Battery Capable (ships w/ one 8-cell Li-lon pack for up to 16 hours of standby power), 115VAC 60HZ, NA Power Cord, 1x GigE, No USB, RoHS, Quick Start Guide, and Ethernet cable.	

©ARRIS Enterprises, Inc. 2015 All rights reserved. No part of this publication may be reproduced in any form or by any means or used to make any derivative work (such as translation, transformation, or adaptation) without written permission from ARRIS Enterprises, Inc. ("ARRIS"). ARRIS reserves the right to revise this publication and to make changes in content from time to time without obligation on the part of ARRIS to provide notification of such revision or change. ARRIS and the ARRIS logo are all trademarks of ARRIS Enterprises, Inc. Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and the names of their products. ARRIS disclaims proprietary interest in the marks and names of others. **Note:** The capabilities, system requirements and/or compatibility with third-party products described herein are subject to change without notice.